

# Improved the pace of improvement at site by reducing change control approval lead time by 40%

## BUSINESS CASE

### Organization trends

- The senior management observed that there is a high lead time in implementing new improvements
- This is causing disruptions to site operations resulting in non-compliance to the commercial plan

### Competition trend

- Existing benchmark lead time in the industry for improvements implementation in new sites is 38 calendar days

## CHALLENGE

### What is the challenge

- High lead time in the change control process leading to delayed planning, implementation and execution of operations at the site

### Where is the challenge

- Across all the processes, across the site

### When was the challenge identified

- At the Site Quality KPI meeting

### How much is the challenge

- The average change control lead time currently observed is 61 days

## IMPACT

### What is the impact

- Delayed implementation of new improvements leads to delays in site operations
- Monitoring, Measuring, and communicating the success of improvements is not effective

### How much is the impact

- Improvement implementation delayed by an average of 61 calendar days

## TARGET

### What is the Target

- Reducing the lead time by at least 40%

### How much is the Target

- Reduction of the lead time from an average 61 calendar days to an average of 36 calendar days

## OUTCOMES

### Increased Revenues

- Projected early realization of revenues due to preponement in the commercialization date, as the site works now complete faster

### Operational Outcomes

- Lead time for change control decreased to an average of 38 days leading to faster execution
- Accurate monitoring and reporting of the impact the improvements are generating at the site

## Delivered using:

**KINDUZ Intellectual Property:** QADES | AEIOU | VSM<sup>e</sup> | LSSIB | The EPMA

**KINDUZ Services:** Continual Improvement | Culture Transformation | Leadership Augmentation

